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A Caution for safety

- Before use, please read the safety rules and safety cautions first to use it exactly.
- After reading the instruction manual, keep it at a place where user can always see it.

Cast Resin Transformer Instruction Manual

LS

100

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Before handling LS cast resin transformer, read this instruction manual first.

If you have any questions, or any uncertainties among the contents of this instruction manual, please contact us on the following.

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This instruction manual contains detailed information on the installation, operation and maintenance of LS cast resin transformer. Each transformer has its unique specifications and structural features. These features are specifically described on the outside view and nameplate of the corresponding transformer. The installation of this electrical equipment requires special qualification or education. To fully understand the special requirements, please take a look at the corresponding national and industrial standards.

Safety

Instruction manual

Safety rules

- 1. The following 'safety precautions' is for prevention of accidents or risks by using the product safety and properly, please keep them all the time.
- 2. When loading, unloading, transporting or installing a transformer, do not perform work without proper equipment.
- 3. When loading, unloading. transporting or installing a transformer, maintain the transformer horizontally lo prevent mechanical shocks.
- 4. When storing a transformer for a long time, store it indoors to prevent any kinds of damages from weather.
- 5. Connection of a transformer must be done according to the direction of the nameplate. Therefore do not change its structure at your discretion.
- When checking a transformer. observe it with safety equipment and according to safety rules.
- 7. With the transformer power turned on. do net execute any work such as tap changes of checking accessories.
- 8. Protection measures are necessary to prevent persons, animals or conductors from touching the vicinity of active transformer.
- 9. The installation, maintenance and operation of transformers shall be performed only by skilled and qualified staffs

This instruction manual in based en our standard type. If you have particular requirements on specification. Please combine this instruction manual with the final drawings you submitted. In correct operation can cause system accidents or malfunction of equipment.

Safety

Instruction manual

Safety Precautions

The following safety precautions are for prevention of accidents or risks by using the product safely and properly, Please keep them all the time.

The safety precautions are divided into three kinds such as "danger", "warning", "caution" depending on risk degrees, where the meanings of graphical symbols are as follows.

🛕 Danger	A case in which serious injuries or deaths can immediately happen if the mark is violated
A Warning	A case in which serious injuries or deaths can happen if the mark is violated
A Caution	A case in which light injuries or product damage can happen if the mark is violated

The meanings of the graphical symbols mounted on the product and here are as follows.



- This graphical symbol is a symbol to call your attention to matters and operations that can cause risks.
- Read the part where there is this symbol carefully and follows the directions to avoid occurrence of risks.



• This graphical symbol is a symbol indicating cautions because there is a possibility of electric shocks under particular conditions.

Danger

• Before handling the transformer, shut off the supplied power by all means

Otherwise, serious injuries or deaths can be caused through electric shocks.

• Before handling or checking the transformer, ground the live part such as coils, etc. with a proper grounding device to discharge all the stored charges.

Otherwise, serious injuries or deaths can be caused through electric shocks.







- Otherwise, injuries, electric shocks or system accidents can be caused.
- Do not open the protection cover or remove the enclosure with power turned ON in the transformer.

Otherwise, injuries, electric shocks or system accidents can be caused.

- When inputting power to the transformer, close the enclosure door and the protection cover. Otherwise, injuries, electric shocks or system accidents can be caused.
- Never change the tap voltage of the transformer with power turned ON.
 Otherwise, injuries, electric shocks or system

accidents can be caused.

• When working around the transformer, use insulated tools and wear the designated protection equipment and garments.

Otherwise, injuries, electric shocks or system accidents can be caused.

• Do not disassemble the components of the transformer.

Otherwise, injuries, electric shocks or system accidents can be caused.



Safety

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• Do not step on the inter-phase leads, busbars or cooling fans of the transformer. Otherwise, serious injuries or deaths can be caused.



• Do not push the coil part of the transformer with force.

Otherwise, serious injuries or deaths can be caused.



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Structure of Cast Resin Transformer

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Acceptance and Transportation of Cast Resin Transformer

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2. Acceptance and transportation of Cast Resin Trasnformer

2.1 Product acceptance inspection



- Before loading or unloading a transformer, perform the following pre-checks.
- If any damage or defect is found, then inform the transporter of it immediately and contact us. If there is any abnormality, do not install the product without confirmation of us.
- 2.1.1 Remove the protection cover.
- 2.1.2 Check whether the serial number on the transformer nameplate coincides with the shipping document report. If the serial number doesn't coincide, then contact us.
- 2.1.3 Check the shipping documents, and review whether the contents are perfect.
- 2.1.4 Check whether there is no damage to the components, etc. during transportation and whether the quantity coincides.
- 2.1.5 If any damage or defect is found during product acceptance inspection on site, then inform the transporter immediately, with the transformer damage condition in the receipt, and contact us.
- 2.1.6 If no damage or defect is found during product acceptance inspection on site, then load or unload the product according to the following handling criterion.

0	L	.s (AST R	ESIN		ISFOI	RMER			0
	APPLIED STANDARD		IEC60076-11		VOLT.[V]	CON.	TERM.	VOLT.[V]	TERM.	
	PHASE		3		F23100	5-6			2U	
	FREQUENCY		60	[Hz]	F22550	4-6	1U	400	2V	
	TYPE OF COOLING		AN		R22000	4-7	1V		200	
	RATED CAPACITY		2000	[kVA]	21450	3-7	1W	231	20-2N 2V-2N	
		HV	22000	[V]	20900	3-8			2W-2N	
	HATED VOLATAGE	LV	400	[V]	VECTOR G	ROUP : Dy	n11			
		HV	52.5	[A]		10	1W	1V	1U	
	LV		3666	[A]				=3		
	LI WITHSTAND VOLT.	(HV/LV)	125/-	[kV]		1			-5 -5 -5	
	AC WITHSTAND VOLT.	(HV/LV)	50/3	[kV]	1W		-1	é −é	- 8	
	INSULATION CLASS	(HV/LV)	F/F							
	TEMPERATURE RISE	(HV/LV)	95/95	[K]	2U		244	201 207	211	
	IMPEDANCE		6.0	[%]	\backslash		200		20	
	ENVIRONMENTAL / CLAMATIC / FIRE		E2/C2/F1		\rightarrow	2N 2V				
	DEGREE OF PROTECTION		IP00				, P		F	
	TR. WEIGHT (TOTAL)		5050	[kg]	2W					
	SERIAL NO.: 200XXXXX MFD.: YYYY.MM.									
0	MADE IN KOREA								LSIS	0

Transformer nameplate (Example)

Acceptance and Transportation of Cast Resin Transformer

Instruction manual

Checkpoint before installation

Caution				
Appearance and component	 Nameplate (phase, voltage, capacity, wiring, etc.) Component (Basic and optional) Bolt/nut joining condition Transformer appearance 			
Core and coil	 Core appearance Coil appearance Tap terminal including insulation caps Low/high voltage terminal Phase connection with busbars 			

2.2 Loading/unloading/transportation

When handling a cast resin transformer, observe the following safety precautions.



- Do not load/unload the transformer using an arbitrary part of the transformer structure, but only its lifting eyes.
- When loading, unloading, transporting or handling a transformer, prohibit access of unnecessary persons around.

• 2.2.1 Loading/unloading with cargo cranes

- **a.** Select and use proper machines and tools for loading/unloading the transformer according to the work conditions or the weight of transformer. The transformer weight is described on the nameplate.
- b. Because the center of gravity of the transformer is located at the top, when loading/unloading the transformer, be sure to use cranes and use all of the 4 lifting eyes. In addition, when using the lifting eyes, let the angle of the lifting cable be within 60°



Acceptance and Transportation of Cast Resin Transformer

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• 2.2.2 Loading/unloading with forklifts

- **a.** When moving a transformer using a forklift, use the wood packing base or the transportation support installed at the bottom of the transformer.
- **b.** When loading/unloading/moving a transformer using a forklift, work on a flat and even floor.

• 2.2.3 Bringing-in and moving work

- **a.** After the transformer is unloaded, move it inside with a crane. If it is impossible to use a crane, then let a professional installer put the transformer on a transportation roller cart and move it. When pulling the transformer on the transportation roller, use the tow holes at the bottom frame of the transformer. Pulling it through other parts can cause deformation or damage to the transformer.
- **b.** Applying force to the important parts (coil, terminal connection, etc.) when moving a transformer can cause damage, so be sure to use the designated part (the lifting eyes at the top frame supporting the core) to move it.
- **c.** When moving and handling a transformer, do not lift the core part directly to move it. Deformation of cores can cause generation of abnormal noises from the transformer.



2.3 Unpacking

- 2.3.1 The transformers are completely packed and then shipped for safety of the product.
- 2.3.2 As soon as the transformer is delivered, check whether there is any damage to it during transportation.
- 2.3.3 Keep the transformer packed as long as possible until installation of the transformer is finished.

Storage of Cast Resin Transformer

Instruction manual

3. Storage of Cast Resin Transformer

When storing a transformer, it is better to store it inside a building with a concrete floor. When storing a transformer, observe the following safety precautions.



- · Pack the transformer body and wirings using vinyl covers or moisture-proof paper to prevent them from being exposed to the air, and store them in a well-ventilated indoor room without direct sunshine and moisture.
- When using a transformer after long-term storage, dry the transformer completely, measure its insulation resistance, and then use it.

If it is necessary to store a transformer for a long time without use after receiving it, store it in a dry, clean, direct sunlight free and normal-temperature place in the vinyl-packed condition.

When storing a transformer for a long time, check whether there is no damage such as rusting, etc. periodically. When reusing a transformer after long-term storage, be sure to measure its insulation resistance before use, and if you have any question, contact us.



- **3.1** For dry-type transformers, indoor installation is standard. In addition, store them in a place without mechanical shocks, moisture, dust and direct sunlight. If it is impossible to store transformers indoors, seal them to avoid environmental effects and run a heater to prevent dew condensation on the surface of transformer.
- **3.2** When humidity is high or it's a rainy season, install silica gel, etc. and ventilate the room properly.
- **3.3** When installing transformers that have been stored in an outdoor warehouse in winter, remove the dust, etc. from the coil surface, dry them enough, and then use them.

4. Installation of Cast Resin Transformer

4.1 Conditions for installation places

- 4.1.1 Installation place: indoors
- 4.1.2 Ambient temperature: maximum 40°C, minimum -5°C, daily average 30°C or less
- 4.1.3 Relative humidity: 90% or less
- **4.1.4** The installation place shall have a flat floor, have clean surroundings, and have a structure to support the transformer weight and endure earthquakes or vibrations enough.
- 4.1.5 The installation place shall be easy to check, ventilate and access after installation of transformers.

4.2 Transformer installation place

- 4.2.1 When installing transformers, follow the electric safety laws and regulations.
- **4.2.2** Keep the vents located at the top/bottom part of the enclosure of the transformer free of foreign substances, and separate them from other objects at least 600mm to make transformer ventilation smooth.
- 4.2.3 When installing transformers, install them on a reinforced concrete foundation that can endure the weight of the transformers enough. Do not install transformer directly on the ground.



- 4.2.4 The floor must have a drainage system.
- 4.2.5 When installing transformers in an enclosure, keep a minimum insulation distance between the transformer's live parts(live terminal, coil surface) and the structure.



- 4.2.6 The transformer noises can be increased by reflection from the wall, floor or ceiling and by vibrations of the parts connected to the transformers. Therefore, leave an enough separation distance to prevent reflection or vibrations of sounds when installing transformers.
- 4.2.7 In case of installing transformer in an enclosure, the temperature inside the enclosure can exceed 40°C on average due to heating, please be caution. In addition, if the ambient temperature exceeds 40°C, operate the transformer at a reduced rated output, and for details, contact us.

4.3 Transformer handling and access restriction

- 4.3.1 Install transformers at a safe place that can be accessed only by licensed persons.
- **4.3.2** The Transformer is not allowed to be operated by anyone, but only by licensed persons.
- 4.3.3 When installing transformers, observe the following safety precautions.



• The transformer is not allowed to be operated by anyone, and is restricted in handling. Only the licensed persons can operate the transformer.

4.4 Horizontal level

The bottom base of the transformer shall be totally adhered to the floor. If the base is not adhered to the floor, noises can be increased by vibrations.

4.5 Foundation bolt fixing work

After the transformer has been positioned,

insert cushion rubber beneath the bottom base and fix it into the fixing hole with foundation bolts.



4.6 Transformer protection

• 4.6.1 Installation of lightning or surge arrester

Install a lightning arrester or surge arrester of proper specification at the leading edge of the transformer terminals to protect the transformer, and because the international standard(IEC60071-2 Annex 2) specifies that the lightning arrester or surge arrester should be installed as close as possible from the transformer terminals, select a lightning arrester or surge arrester, consider ing the dielectric strength against the excessive abnormal voltage, which is essential for absorption of high voltage in the high voltage line of the transformer even in a worst case.

• 4.6.2 Grounding

When grounding a transformer, be sure to use the ground terminals installed at the transformer.



• When grounding a transformer, perform proper grounding according to the electric safety laws to prevent the voltage in the 2nd terminal from rising to an abnormal voltage.

Installation of Cast Resin Transformer

Instruction manual

4.7 Wiring

When wiring a transformer, observe the following safety precautions.

- <text>
- 4.7.1 If the 1st and 2nd side terminals of the transformer are connected to the bus and the bus duct, then install a flexible bus to reduce damage and noises from the connection terminals due to vibrations.
- **4.7.2** When a cable is connected to the 1st and 2nd side terminals of the transformer, then support the cable rigidly and let the cable keep an insulation distance from the terminal and surface of the 1st side coil.
- 4.7.3 When connecting a cable to the 1st side terminal, take care to prevent application of excessive tensile force. Application of excessive force can damage the terminals.
- 4.7.4 If it is necessary to adjust the tap of the transformer, see the "Tap change" (page20) method.

For the wiring of the tap terminals, see the wiring diagram on the nameplate.

• 4.7.5 For wiring, please follow the please follow the below procedures.

- a. Remove foreign substances from the terminal connection parts.
- **b.** The mechanical stresses by expansion and contraction can loosen the wired parts, so use leads of enough length.
- **c.** Use a torque wrench so that for all the parts tightened with bolts, their tightening force is managed as the value specified in this instruction manual. For standard torques, see the following table.

Bolt size	Torque(Nm)			
	Terminal part	Tap terminal part		
M 8	13	-		
M10	26	20		
M12	47	35		
M14	-	86		
M16	115	-		

d. When installing a transformer in a protection wire mesh or in an enclosure, be sure to keep the following insulation distance criterion.

(Secure more than a minimum insulation distance according to the separate applicable standards and electric safety criterion laws.)

Voltage	BIL	Minimum Cle	earance (mm)
(kV) (kV)	Active – Earthed	Surface of Epoxy Resin– Earthed	
≤1.1 kV	-	-	10
3.6 kV	40	60	50
7.2 kV	60	90	50
12 kV	75	120	75
17.5 kV	95	160	100
24 kV	125	250	150
36 kV	170	350	200

Test before use

Instruction manual

5. Test before use

When testing a transformer before use, observe the following safety precautions.



Before a transformer starts to be used after receiving power, perform the following tests at the transformer installation site. The clause 5.1 below is a recommended test, and the clause 5.2 is a test that should be performed if necessary.

5.1 Insulation resistance test

- 5.1.1 Measure the insulation resistance between each coil and between each coil and the ground.
- **5.1.2** When measuring insulation resistance, use a 1000V megger, and for the insulation resistance values, follow the following table.

Insulation resistance value

Measuring point	Measuring point insulation resistance($M\Omega$)
HV coil - Ground	500
LV coil - Ground	500
HV coil - LV coil	2000



- 5.1.3 For measurement of insulation resistance, please follow the below procedures.
 - a. Use a 1000V megger.
 - **b.** Undo the core ground wire connected to the bottom frame, and prevent the core ground wire from contacting the transformer ground.
 - c. Connect the ground lead of the megger to the core frame bolt.
 - d. Turn on the power of the megger.
 - e. After the test, be sure to reconnect the core ground wire.

5.2 Insulation test

Before performing a dielectric strength test for high voltage, be sure to measure the insulation resistance, and only if there is no abnormality, perform the test. The reference value for dielectric strength tests shall be within 75% of the factory test (the reference value described on the nameplate).

Operation

Instruction manual

6. Operation

6.1 Power input

- 6.1.1 When inputting power into the transformer, please follow the below procedures.
 - a. Remove all the packing and packing bolts.
 - **b.** Check the operation of the cooling fan, thermostat, relay and accessory.
 - **c.** Check whether the position and wiring of the tap coincides with the transformer nameplate.
 - **d.** Check the torque of all wires according to the page 17(4.7.5 table), and check whether the insulation distance between the transformer enclosure and the busbar is proper.
 - e. Remove all the tools, devices or other unnecessary objects in the transformer enclosure.



- The transformer voltage shall be measured with a proper measuring instrument only by qualified persons.
- 6.1.2 Check whether the 1st/2nd voltage on the instrument coincides with that on the transformer nameplate.
- 6.1.3 If the voltage doesn't coincide, adjust the voltage using taps.

6.2 Tap change



- Before conducting this procedure, read the safety rules in Section 2.
- Never change the tap wiring with the transformer power turned on.
- Shut off all the power, and before checking the transformer, check whether the transformer power is shut off.
- To check the terminal voltage, use a proper measuring instrument to make sure that the transformer power is shut off.
- When checking the power shut-off status, do not depend on the external status such as the switch position or the fuse removal status.

- 6.2.1 For the tap position change method, follow the following procedures.
 - a. Shut off the transformer power.
 - **b.** To deal with the high voltage coil of the transformer, open the door of the enclosure.
 - c. Discharge the residual charges in the coil using proper ground tools.
 - d. Move the tap terminals of each phase to the desired position. The tap changer shall be located at the same position for each phase.(For double voltage or special wiring, see the transformer nameplate.)
 - e. When wiring taps, manage the torque.
 - **f.** After the tap has been replaced, make sure that all the tools, devices or other unnecessary objects are removed from the enclosure.
 - g. Close the door of the enclosure.
 - h. Turn on the transformer power.

• 6.2.2 Connection number of tap changer

	F34650	F33825	R33000	32175	31350
_	F23100	F22550	R22000	21450	20900
Tap voitage	F10500	F10250	R10000	9750	9500
	F6300	F6150	R6000	5850	5700
Tap number	5-6	4-6	4-7	3-7	3-8
Connection diagram	5 4 3	5 4 3	5 4 3 • • • • • • • • • 6 7 8	5 4 3	5 4 3 • • • • • • • • • • • • • • • • •

7. Maintenance

- **7.1** Check the transformer periodically. The checking period depends on the operation condition. If a transformer is operated in a general use condition defined in the standard, then it is enough to check it for a every 5 years.
- **7.2** However, in special places with air contaminated with particles such as dust or chemicals, check the transformer once per 3 months or more frequently. Determine an accurate checking period by grasping the situation after performing several checks initially.
- 7.3 For maintenance and repairs, follow the following procedures.



- Before conducting this procedure, read the safety rules in Section 2.
- Before checking the transformer, use a proper ground tool to make sure that all the live charges were discharged.
- 7.3.1 Shut off the transformer power according to the following safety procedures.
 - a. Remove the debris or foreign substances cleanly from all vents.
 - **b.** To deal with the high voltage coil of the transformer, open the door of the enclosure.
 - **c.** Check the enclosure, and if defects are found, then grasp their causes and take actions if possible.
 - d. Repaint the defective part of the enclosure.
 - e. Replace the corroded part.
 - f. Clean the inner surfaces including the transformer coils according to the "Cleaning"(page23) procedure.
 - **g.** When turning on the transformer power, see the "Turning on the transformer power"(page20).

7.4 In case of serious defects



• If the transformer was damaged, do not input power into the transformer again.

Maintenance

Instruction manual

- 7.4.1 If the transformer power is turned on, then shut off the transformer power according to the above safety procedures.
 - **a.** Open the door of the enclosure and check the external damage of the transformer.And if the transformer was damaged, contact us.
 - **b.** Use a torque wrench to check whether all bolts for transformer were tightened by the tightening torque(page17).
 - c. Perform the test specified in the "Test before receiving power"(page18) in Chapter 5. If the test results are unsatisfactory, then never turn on the transformer power, and perform maintenance and repairs according to the "Maintenance, repair" procedure in Chapter 7.

7.5 Cleaning



- Before conducting this procedure, be sure to read the "Safety rules" in Section 2 for safe use.
- Before cleaning the transformer, use a proper ground tool to make sure that all the live charges were discharged.
- 7.5.1 To clean the transformer, follow the followings.
 - a. Shut off the transformer power according to the above safety rules.
 - **b.** To deal with the high voltage coil of the transformer, open the door of the enclosure.
 - **c.** Wipe all the parts of the transformer core. At this time, take care to avoid injuries by sharp parts or protrusions. Use a vacuum cleaner to remove dust or debris if possible.
 - **d.** Clean the dust or debris attached to the coil, frame, cable, busbar, insulator and other surfaces in the enclosure. Clean the bottom of the enclosure clearly. Wipe it using a vacuum cleaner or cleaning cloth.
 - **e.** Wipe the coil using an a cleaning cloth moistened with alcohol. Do not soak the cloth in the alcohol too much. After wiping the coils, and then dry it.
 - f. After the cleaning work has finished, remove all the cleaning cloths or other maintenance/repair tools from the coil. Recheck whether there are foreign substances at the top/bottom of and inside of the transformer.

Additional accessories

Instruction manual

8. Additional accessories

8.1 Temperature monitor

- 8.1.1 It is possible to install a temperature monitor additionally in the LS cast resin transformer. The transformer temperature monitor has functions of automatically turning ON/OFF the cooling fan and functions of alarm display and block signals. For details, see the maker's instruction manual.
- 8.1.2 The temperature monitor installed in LS cast resin transformer is set at the factory as indicated below and then shipped.

(Subjected to changes depending on users' requirements.)

Division	Initial set temperature (Kind F)
Fan On	100°C
Fan Off	80°C
Alarm 1(Alarm signal)	140°C
Alarm 2(Shut-off signal)	150°C

Initial set point for temperature monitors

Note) The temperature detection sensor is PT-100Ω and it is inserted into the low-volatge coil (1000V or less).

- 8.1.3 To monitor and control the transformer temperature, the temperature is measured by a temperature sensor(PT-100Ω). This sensor measures the coil temperature to prevent damage due to overheating. In addition, loss is minimized through control of the cooling fan.
- 8.1.4 The kinds of the temperature monitors are P2-100, P2-300M, P2-400, P2-400CH, and for their usage, see the provided manual.



Example of thermometer displays and wiring diagrams (P2-100)



8.2 Cooling fan

• 8.2.1 The cooling fan for the cast resin transformer is additionally supplied according to customers' request. For connection between the cooling fan and the temperature monitor, see the instruction manual for the temperature monitor.

8.3 Cushion rubber

- 8.3.1 The cushion rubber for the cast resin transformer is included in the product and supplied separately.
- 8.3.2 Insert the cushion rubber between the floor surface and the transformer bottom frame when installing a transformer.
- 8.3.3 For insertion position, insert the cushion rubber into the part tightened with bolts to fix the transformer.

8.4 Other accessories

When other accessories are additionally required and attached, see the instruction manual for additional accessories.

Instruction manual

9. Troubleshooting

The followings are the checkpoints and measures for the troubleshooting types that can happen during operation of transformers.

Abnormal phenomenon	Cause of faults	Checkpoint and measure
Overheating	 Overload operation Harmonics inflow Unbalanced load Enclosure ventilation area problem Terminal connection part, tap terminal overheating Cooling fan not working 	 Reduce the load Establish a measure for the harmonics filter Check the load Establish a measure for the enclosure ventilation Check the bolting of the terminal connection part Check the cooling fan
Cable overheating	 Bolt loosening Unsuitable cable selection 	 Join the cable bolt Check the cable capacity and wiring condition
Voltage drop and zero potential	 Short circuit between turns Tap terminal bolt loosening 	 □ Contact us □ Join the tap terminal bolt
Decline in the 2nd voltage	 Low input voltage Error in the tap terminal wiring 	 Adjust the tap terminal Check the tap terminal position
Unbalanced voltage	Unbalanced load Incorrect tap terminal positions Non-grounding & grounding bad	 Reduce the load Check the tap terminal position Check the ground current
Dielectric breakdown	 Continuous overload operation Flashover due to foreign substances Mechanical damage due to careless handling Lightning & switching surge inflow 	□ Contact us
Breaker or fuse operation	 Load short circuit Overload operation 	Check the power distribution and loadReduce the load
Ground potential rise	 Static charge accumulation Problem in the switchboard 	□ Check the switchboard
Vibration and noise	 Low frequency Overvoltage input Loosened frame bolts Unsuitable tap wiring Horizontality of the surface of installation place Harmonics inflow 	 Adjust the tap terminal position Tighten the frame bolts Check the tap terminal position Insert cushion rubber in the floor Attach filters
Smoke	Dielectric breakdown	Contact us
Insulation burnt	 Overvoltage due to lightning Abnormal voltage in switching and lines Foreign substances on the surface 	 Attach a LA Attach a SA Remove foreign substances

- **9.1** If an abnormal symptom or problem happens during operation of the transformer, then shut off the transformer power immediately and take proper actions.
- **9.2** Proper pre-actions and preventive measures can minimize loss by abnormality.
- 9.3 If the problem is not solved, contact us.

Quality guarantee

Instruction manual

10. Quality assurance

10.1 Free service

We provide free service when an abnormality happens under the normal operating condition without abnormal voltage or lightning invasion from the outside within the guarantee period from the purchase date. Our product's guarantee period is 24 months from the product shipping date from the factory. If there are additional conditions for the contract, they should follow the contract.

10.2 Charged service

We provide a charged service in the following cases.

- 10.2.1 When the quality assurance period has been expired
- 10.2.2 When the quality assurance period is left
- Natural disaster
 - (fire, gas damage, earthquake, storm/flood, lightning, abnormal voltage, etc.)
- \Box Fault due to careless handling or use(drop, shock, damage, unreasonable work, etc.)
- □ Fault due to arbitrary disassembly or repairs by unqualified persons, not our repair engineer from our factory or service center
- \Box When a fault happens due to abnormality in power used or defects in connection devices
- * We don't take responsibility for safety accidents due to customer's mistake.

10.3 Service procedure

If an abnormality happens during operation of the product, then check the instruction manual once again and contact the near service center or the LS Industrial System's Cheongju factory to receive prompt checks and treatments.

- **10.3.1** When requesting a service for the transformer, check the followings and send them to us by telephone or fax.
- Customer name
- □ Address
- □ Telephone number
- □ Staff in charge
- □ Transformer capacity, voltage, serial number(described on the name plate)
- Problem contents

11. Disuse

- **11.1** Separate the steel materials and non-steel materials according to the ISO 14000 for the whole cast resin transformer, but divide the materials causing environmental contaminations and the materials reusable, and dispose of them to the designated place.
- **11.2** If there are some materials that you want to reuse, then contact us.
- **11.3** The materials generating toxic gases during incineration can cause respiratory diseases, so be sure to dispose of them to the permitted place.

Supplement

Instruction manual

Contact address in case of abnormality

When an abnormality happens, inform us of the followings.

From	Department name		Staff in charge		То	Department name	Sales team	QC team
	TEL					TEL		
	FAX					FAX		
Type ①					Delivery date ③			
Serial number ②					Abnormality occurrence date ④			
Abnormality contents (In detail) (5)								

Other necessary requirements (6)

Memo

Instruction manual







Safety Instructions

- · For your safety, please read user's manual thoroughly before operating.
- · Contact the nearest authorized service facility for examination, repair, or adjustment.
- · Please contact qualified service technician when you need maintenance.
- Do not disassemble or repair by yourself!
- · Any maintenance and inspection shall be performed by the personnel having expertise concerned.



According to The WEEE Directive, please do not discard the device with your household waste.



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Technical Question or After-sales Service

Customer Center-Quick Responsive Service, Excellent technical support

www.lsis.com

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